# **Privacy Policy**

Hargrave Ministries is committed to maintaining your trust and confidence. To that end, we have adopted the following privacy policy to protect and secure any information you have provided to us online by which you could be identified.

In addition, Hargrave Ministries will not send you e-mails unless you have agreed to receive them. If so, we will send emails periodically to announce new postings and upcoming events. If you choose to supply your mailing address, we may send you mailings as well.

#### **No Sharing of Personal Information**

Hargrave Ministries will not request or store sensitive information from you, such as your social security number. If you request, we will delete your personal information from our database Hargrave Ministries does not sell, rent, or exchange personal information to any persons or organizations. The identity of everyone who contacts us or donates to us through this website or otherwise is kept confidential.

#### **Children's Online Privacy**

We do not knowingly collect any personal information from children under age 13. We ask that parents and guardians monitor their children's access to our website to ensure that their privacy is well protected. If you are interested in learning more about protecting your child's privacy during their online experience, you can visit: https://consumer.ftc.gov/articles/protecting-your-childs-privacy-online.

### **Billing and Returns**

We accept payment through Visa, MasterCard, Discover, American Express and PayPal. All online orders and donations are processed through 128-bit SSL encryption to protect your credit card information during your online transaction. All prices and figures are listed in US Dollars.

Due to IRS restrictions, we are unable in most cases to refund donations made to Hargrave Ministries. All orders are nonrefundable, but damaged or defective products may be exchanged.

### **Account policy**

Hargrave Ministries reserves the right to deactivate or remove any user accounts without notice if the user has provided wrong information or has violated applicable internet policies or law.

### **Contacting the Website**

If you have comments or questions about any of our policies or our website, or for information about your payment or order, please contact us at:

## info@hargraveministries.org

or

Hargrave Ministries, 9018 Balboa Blvd. #579, Northridge, CA 91325-2610 USA